

## **Steps to Clear Cache / History**

### **Internet Explorer-**

- \*Open the browser
  - \*Click the **Tools** button in the top right
  - \*Select **Internet Options**
    - \*Under the General tab, choose **Delete** in Browsing History
- \*In the dialog box select both **Temporary Internet Files** and **Cookie and Website Data**
  - \*Click **Delete**

### **Google Chrome-**

- \*Open the browser
  - \*Click **Settings** (gear)
  - \*Select **History**
    - \*Choose **Clear Browsing Data**
- \*In the dialog box select all the apply and choose since the beginning of time
  - \*Click **Clear Browsing Data**

**After performing these steps, you will need to visit our site**

**[www.financialpartnersfcu.org](http://www.financialpartnersfcu.org)**

**Do NOT use a favorites tab, you will have to resave the link in your favorites.  
Do NOT allow the browser to save your password if prompted to do so.**

If you are using a digital device (ex. phone or tablet) you will want to make sure all of the updates have been loaded. Some devices require you to manually select updates. Another suggestion is shut your device down to be sure all the settings have updated completely.

**Note: Internet Explorer must have TLS 1.2 settings marked in the Advance Tabs.**